

FISCAL YEAR 2022

CITIZEN CENTRIC REPORT





COMMONWEALTH OF THE NORTHERN MARIANA ISLANDS DEPARTMENT OF FINANCE



finance.gov.mp



P.O. Box 5234 CHR
Saipan, MP 96950

DIRECTORY

Office of the Secretary
tel: +1 (670) 664-1100
fax: +1 (670) 664-1115

Division of Revenue &
Taxation
tel: +1 (670) 664-1100
fax: +1 (670) 664-1015

Division of Financial
Services
tel: +1 (670) 322-1201
fax: +1 (670) 322-1215

CNMI Treasury
tel: +1 (670) 664-1311
fax: +1 (670) 664-1331

Office of Information
Technology
tel: +1 (670) 322-1418
fax: +1 (670) 664-1115

Division of
Procurement Services
tel: +1 (670) 664-1500
fax: +1 (670) 664-1515

Division of Customs
Biosecurity
tel: +1 (670) 664-1610
fax: +1 (670) 664-1615

Passport Office
tel: +1 (670) 664-4760
fax: +1 (670) 664-4764

FISCAL YEAR 2022 CITIZEN-CENTRIC REPORT

VISION

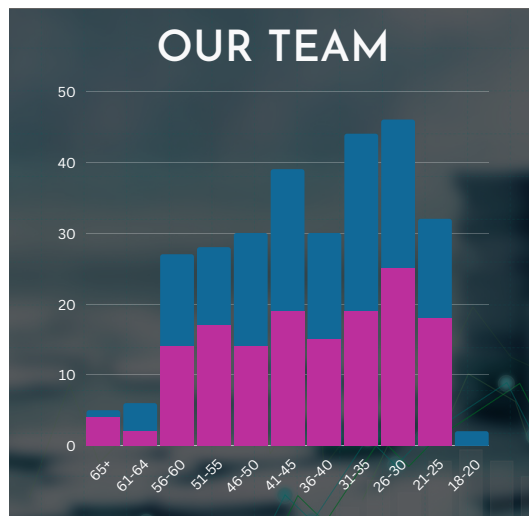
"Driving practical, cost-effective, and quality outcomes across government to benefit the people of the Commonwealth of the Northern Mariana Islands"

MISSION

To strategically & prudently manage public funds, pursuing new & innovative means to effectively administer the financial needs & requirements of the CNMI Government:

1. Collect, deposit, disburse, manage, and account for public funds in accordance with the CNMI statutes.
2. Enforce CNMI tax laws, other applicable laws, and customs regulations by encouraging voluntary compliance and/or by enforcement.
3. Exercise general supervision and accountability of government asset, and provide resources needed by the accomplishment of their mission.

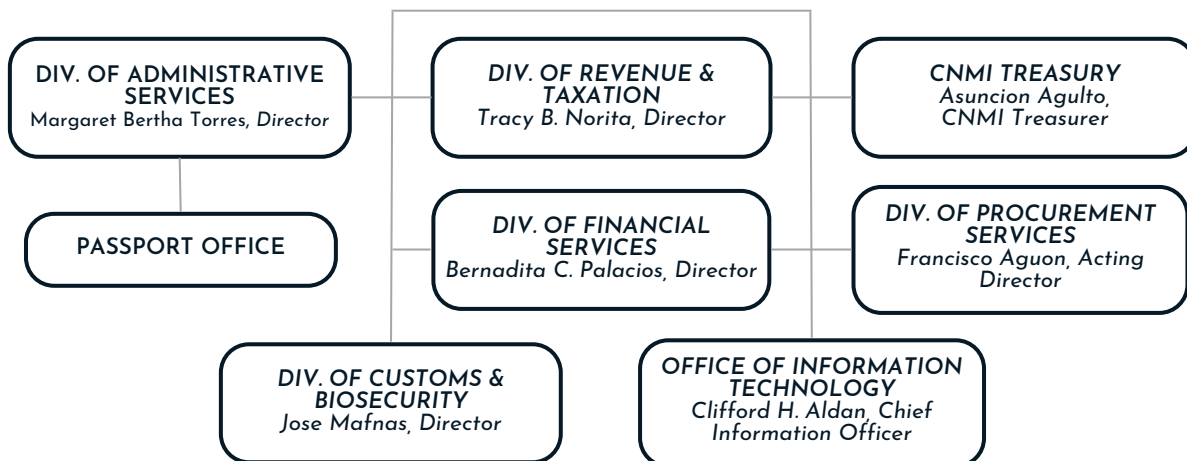
OUR TEAM



ORGANIZATIONAL CHART

OFFICE OF THE SECRETARY

David DLG. Atalig
Secretary of Finance

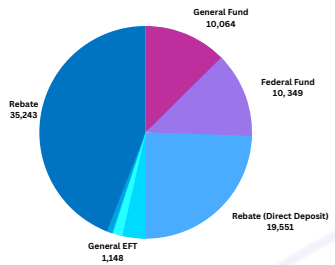


FISCAL YEAR 2022 CITIZEN-CENTRIC REPORT - ACCOMPLISHMENTS

CNMI TREASURY

The Division of CNMI Treasury continues to pursue effective revenue enhancement programs to monitor, control, audit, and invest Government funds.

The following data reflects all checks and electronic fund transfers facilitated by the CNMI Treasury.



DIVISION OF CUSTOMS BIOSECURITY

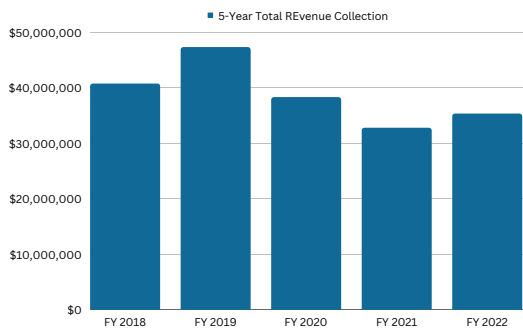
The Division of Customs & Biosecurity constantly strives to ensure & maintain strict border biosecurity protection and control, while increasing revenue collections and rightsizing leadership capability as a focus area in FY 2022.

The following data provides a glimpse of the Division's efforts in line with its mission to facilitate trade and travel, collect revenue, and safeguard the CNMI's border against illegal substance & unreported excise.

Category	Quantity
Controlled Substances	
Methamphetamine	5147.20g
Marijuana	4220.90g
Marijuana Seeds	20pcs
Counterfeit Items	
Apparel	271 pcs
Footwear	49 pairs
Purses, Bags, Wallets, etc	96 pcs
Electronic Items	4 pcs
Food	14pcs
Agricultural Items	
Apparel	271 pcs
Footwear	49 pairs
Purses, Bags, Wallets, etc	96 pcs
Electronic Items	4 pcs
Food	14pcs

Trade & Travel for FY 2022

Via Air	Via Sea
Number of Flights 2,394	Number of Vessels 258
Total Pax Cleared 95,974	Number of Containers 6,596
Total Crew Cleared 10,223	Cargo Weight (lbs.) 414,226,111
Cargo Weight (lbs.) 4,376,243.19	



DIVISION OF REVENUE & TAXATION



The Division of Revenue & Taxation (DRT) provides taxpayers assistance in understanding & meeting their tax responsibilities, while enforcing the law.

DRT issued approximately \$22.5 million to over twenty-seven thousand (27,000) taxpayers via Visa Debit Card during the second round of the local stimulus. DRT kicked off their **Revenue Management Information System** project with the full implementation targeted for 2024. A total of 3,350 & 3,051 customer tickets were opened and closed, respectively, under **Jitbit Customer Service ticketing system** to track calls and taxpayer issues.

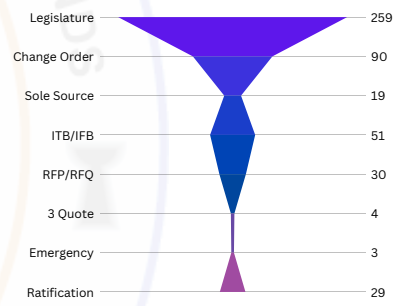
The data below reflects the accomplishments of each of the branches under the Division.

Category	Count	Amount
Compliance (28,830 Tax Returns Processed)		
Rebate & Refund		\$ 13,452,656
Child Tax		\$ 21,276,609
EITC		\$ 15,997,285
Recovery Rebate		\$ 997,949
Examinations		
Audited Unreported Revenue		\$ 24,805,484
Taxes Assessed		\$ 2,445,290
Penalties & Interest		\$ 748,078
Technical Research		
Disclosure Requests	20+	
SS Numbers Validated	21,400	
Certifications/Recertifications	177	
Non-Profit Organizations reviewed for Tax Exemption	11	
Collections		
Billing Notices	3,563	\$52,917,496
Collection Cases	143	
Installment Agreements	52	\$695,504
Tax Offset	242	\$160,458
Tax Lien Filed	42	\$2,191,269
Enforcement		
Site Visits		
Notice of Violation Issued	184	
Cease & Desist Orders Issued	2	
	16	
E-Gaming		
Poker Machines Inspected	566	
Total E-Gaming Machines	149	
Type 1 - Amusement Machines	118	
Business License Fees Collected		\$ 527,265
New Licenses		655
Renewals		3,484
Amendments		373

DIVISION OF PROCUREMENT SERVICES

The Division of Procurement Services promote the general supervision and accountability of the requisition and provision of government assets and contracts needed by the government to provide public access across departments and agencies within the CNMI Government.

Category	Count
Processed	
Invitation to Bid (ITB)	78
Request for Proposals (RFPs)	30
Purchase Orders	22,283
Inventory Recon	
In-House Inventory	69
Reconciled Inventory	5130



DIVISION OF FINANCIAL SERVICES

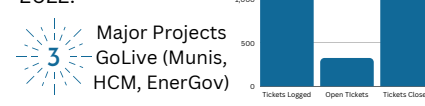
The Division of Financial Services is responsible for the administration of all accounting transactions & financial records related to Payroll, Travel, Accounts Payable, Operations, US Federal grants, & relentless Reconciliation for the CNMI Government finances.

Category	Count
Transaction Summary	
Payroll Processed under Federal Accounts	1,141
Payroll Processed under Local Accounts	1,718
Major Accounts	7
Imprest Fund Accounts	16

OFFICE OF INFORMATION TECHNOLOGY

The Office of Information Technology is responsible for developing, securing, implementing, & maintaining a robust integrated IT infrastructure to optimize NMI government business solutions.

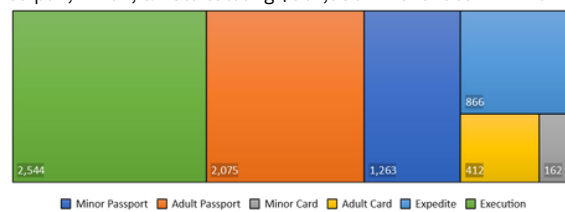
The following data reflect some of the accomplishments for Fiscal Year 2022.



Category	Count
SentinelOne Deploy/Install	655
BeyondTrust	349
Halo ITSM User Accounts	984
Major Contracts & POs	16
HTML Web Pages Built	300+
Perimeter Assessments & Equipment Install	9

PASSPORT OFFICE

The Passport Office processed 7,071 applications and cards for Saipan, Tinian, & Rota totaling \$561,980 in revenues in FY 2022.





FISCAL YEAR 2022 CITIZEN-CENTRIC REPORT - FINANCES

LOOKING INTO FY 2023.....

OPPORTUNITIES AHEAD

DIVISION OF PROCUREMENT SERVICES

- Awaiting permanent office renovation
- Training on NMI and US Federal procurement laws and regulations & Tyler Munis for all government employees handling procurement & logistics, purchase orders, purchase requisitions, contracts, ITBs, RFQs, RFPs, bid evaluations, processing

DIVISION OF REVENUE & TAXATION

- Excited of the Go LIVE Permitting digital processing platform for business licenses
- Look forward to more efficient and ease of tax processing online for taxpayers and DRT staff thru RMIS

CNMI TREASURY

- Excited of complete transition of electronic funds transfers for all vendors and government employees
- Hiring of additional staff to sustain uninterrupted operations at major cashier stations at DRT and BMV
- Renovation of permanent, safe office

DIVISION OF CUSTOMS BIOSECURITY

- Need for reliable maintenance service for Xray machines at airports and seaports, including repairs and parts
- Need for more spacious workspace at seaport with increased growth in imports
- Excited for the implementation of Customs declaration forms online in FY2023, for convenience and ease

*What A
Privilege!*

Our goal was to continue implementing productivity driven, efficient, and swift business technology solutions that aim to reduce turn around for the convenience and ease of our businesses, vendors, employees, and general public at large....all the while promoting transparency and preserving accountability in our organizational culture.